

(PRLEAP.COM) NORTHFIELD, IL – Credentials Solutions is pleased to announce the establishment of its first branch office in Las Vegas, Nevada. Scheduled to be operational by January 2014, the branch office will house transcript print and mail operations as well as an expanded customer service call center serving students and alumni of client institutions. In addition, Credentials will be establishing a backup data center in Las Vegas to serve as a disaster recovery site.

"The establishment of the Nevada Branch is a significant event for Credentials," said Thomas D. McKechney, CEO of Credentials Solutions. "The branch will enable us to expand our customer service hours in order to better serve our west coast client institutions. Further, despite the growth in electronic transcripts, paper transcripts remain a significant opportunity for improved operating efficiencies through automation. The Nevada operation will enable us to accelerate mail delivery times by originating transcript mailings much closer to the destination zip code."

Credentials maintains a substantial and growing presence amongst colleges and universities in the Western United States, which account for more than 1.5 million transactions per year. Placement of an operations center in Nevada allows Credentials to better serve the needs of those institutions, their students and alumni.

About Credentials Solutions With flagship product TranscriptsPlus® and integrated automation software RoboRegistrar®, Credentials Solutions supports all major SIS platforms while providing online ordering, automated hold checking, integrated student communications with 12x5 customer service, and electronic extraction and delivery including EDI, XML and Secure PDFs. Transcript ExchangePlus™ enables client institutions to send transcripts electronically through Credentials' secure network as well as industry accepted transcript hubs, while integrating with the eRoboMail™ service, which assumes the printing and mailing of paper transcripts. In addition, Credentials also offers ParkingPlus®, which automates parking permit ordering, payment, and fulfillment.