

LOS ANGELES, CA, September 20, 2013 /24-7PressRelease/ -- En Pointe Technologies, one of the largest Microsoft partners, today announced it has won the 2013 Platinum Level Operational Excellence Award. The company was rewarded for delivering market-leading operational excellence supporting Microsoft technology over the past year.

This marks the sixth consecutive year that En Pointe was recognized for this award, demonstrating its continued commitment to providing value and superior customer satisfaction with Microsoft Licensing, GP. En Pointe met all award criteria set forth by Microsoft, achieving a 100% green score card in Q4 2013 for improvements on on-time renewals and true-ups.

"At Microsoft, we are extremely fortunate to work with incredibly passionate partners that consistently deliver outstanding service solutions to our customers," said Owen Roberts, general manager of Microsoft's Americas Operations Center. "The Operations Excellence award recognizes those partners that deliver high quality, innovative solutions and an exemplary customer experience. We thank them for their commitment and look forward to a long, strong partnership."

Partners achieving this award out-performed all competitors in the North American channel. En Pointe was recognized for superior operational excellence, meeting or exceeding specific requirements for the number of valid agreements in a variety of categories, as well as the number of on-time and valid order submissions and revenue reconciliation. By meeting or exceeding these conditions, winners have demonstrated their commitment to Microsoft and its end-customers.

"This outstanding achievement, coupled with our specialization in delivering comprehensive technology solutions, anchored within the Microsoft product suite, helps further differentiate us from other Microsoft partners. Additionally, the added value that we provide throughout the IT lifecycle helps us maximize our customers' investment in their IT infrastructure," said Dr. Shahzad Munawwar, CIO and COO, En Pointe Technologies. "We are honored to be recognized as a platinum level winner for the sixth consecutive year, as it illustrates our continued focus and industry-leading approach to developing and delivering operational excellence with Microsoft Licensing, GP."

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About En Pointe Technologies Celebrating over 20 years in business, En Pointe is a Microsoft

Written by Australian Business

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specialist, offering hardware, software and deployment services that are anchored to the Microsoft ecosystem. As one of the largest Microsoft Systems Integrators and Licensing Solutions Providers, En Pointe adds value in all phases of the IT lifecycle, from the data center to the desktop. Visit: <http://www.enpointe.com>, follow: @EnPointeTech and <http://www.linkedin.com/company/en-pointe-technologies>.