

EXETER, RI, November 24, 2013 **/24-7PressRelease/** -- Carousel Industries, a leading integrator in business practices and technologies, today announced that it has been recognized as the 2013 Avaya U.S. Customer Experience Management Partner of the Year. The award was presented at Americas Executive Partner Forum in Cancun, Mexico. Avaya is a global provider of business communications and collaboration systems, software and services.

Carousel Industries won the award based on after achieving a stellar revenue performance with Avaya sales during 2013, while focusing on their customer's needs. "At Carousel we believe in providing our customers with the highest levels of customer service. Our team's are focused on helping our customers using the right technologies to solve their business problems." stated Jeff Gardner, CEO, Carousel Industries.

"Avaya's channel partners are central to the continued expansion of real-time collaboration, and in delivering new innovation and benefits to Avaya customers in the U.S.," said Karl Soderlund, vice president, US Channels, Avaya. "The Partner of the Year awards recognize our best performing channel partners, and honor their commitment to driving new sales opportunities, providing technical resources to customers and prospects, and staying updated on Avaya's latest solutions."

"We are honored to be recognized as Avaya Customer Experience Management Partner of the Year," commented James Marsh, Senior Vice President of Sales, Carousel Industries. "Carousel remains committed to providing an unparalleled customer experience in each of our focused business practices including data, unified communications, voice, video, cloud and services."

About Carousel:

Carousel Industries consults, integrates and manages technology solutions that solve business problems and contribute to your organizations' growth. This includes managed services, voice, video and data solutions, unified communications and cloud solutions.

Today Carousel has over 6,000 customers, including 35 of the Fortune 100. Carousel has been recognized by both VAR and CRN Magazines as one of the top technology integrators in the US and we've been listed in the Inc. 500/5000 seven times.

Written by Australian Business

Carousel is headquartered in Exeter, RI with over 1,000 employees working from offices in 30 locations across the US, including over 250 service technicians deployed across the country. For more information visit <http://www.carouselindustries.com>.