Pacnet Enhances Wave Premium Service

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today announced its

Wavelength Premium International Private Line (Wave Premium)

service has been enhanced now that its 100G Asia-Pacific network upgrade has been completed. The expanded network capacity provides carriers and service providers higher availability and priority restoration capabilities through unparalleled route diversity.

The enhanced Wave Premium service offers customers industry-leading Service Level Agreements (SLAs) with service credits up to 100 percent of monthly service charges, and will significantly decrease restoration time when a subsea outage occurs. With multiple subsea cables connecting major markets in the region, Pacnet has the ability to provide carriers and service providers multiple route options and assurances for restoration.

"The vast majority of subsea outages are caused by external aggression, not technical defaults or other operational issues and the time required to make repairs results in significant business impact for customers," said John Garrett, President of Carrier Services, Pacnet. "With the 100G upgrade, our capacity enables us to offer a resilient, meshed network that provides customers redundancy with multiple routes to the same destinations."

Compounding the concern of network outages for carriers is customers' widespread demand for

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higher capacity. TeleGeography research predicts that Intra-Asia and Trans-Pacific bandwidth will grow at a compound annual growth rate (CAGR) of 77 percent and 50 percent respectively from 2010 to 2016. Pacnet's Wave Premium Service addresses the increasingly growing demand for bandwidth throughout the Asia-Pacific region and all over the world, delivering powerful 100G capacity to customers to help them meet the high bandwidth requirements of their subscribers.

Pacnet owns and operates Asia's largest Trans-Pacific and intra-Asia subsea fiber optic cable network that spans 36,800 kilometers and connects to cable landing stations and Points of Presence (PoPs) in key Asian markets including Hong Kong, Singapore and Tokyo. With up to 10.24 Terabytes per second (TBps) of combined design capacity and multiple landing points in most locations, Pacnet provides customers with low latency connectivity and network resilience through increased route diversity.

For a limited time, Pacnet Wave Premium is available at the price of Wave Standard to new customers as well as those upgrading their services after initial contract terms have expired. Please contact sales.inquiries@pacnet.com for more details.

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Company logo

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About PacnetPacnet is Asia-Pacific's leading provider of managed data connectivity solutions to major telecommunications carriers, large multinational enterprises and government entities in the region. Ownership of the region's most extensive high-capacity submarine cable systems with over 46,000 km of fiber and connectivity to interconnected data centers across 14 cities in the Asia-Pacific region gives Pacnet unparalleled reach to major business centers in key markets including China, India, Japan and the United States. Combined with a comprehensive set of managed network and value-added data center services, its assets and experience in the region have helped Pacnet service large businesses worldwide including Fortune 500 companies. Pacnet is headquartered in Hong Kong and Singapore, with offices in all key markets in the Asia-Pacific region and North America. For more information, please visit:

www.pacnet.com.