

Alaska Airlines Taps Three Veteran Employees For Key Roles

Written by Australian Business

SEATTLE, Sept. 20, 2013 /PRNewswire/ -- Alaska Airlines has named three new managing directors, who come from within Alaska Airlines with a combined 54 years of experience.

Bennie Johnson has been named managing director, flight crew management systems. Johnson has been with the airline for 30 years. He previously headed the airline's pilot crew management team and worked on its labor negotiation team, as managing director of flight operations planning and resource management. Prior to that he served as managing director of finance and assistant treasurer, assistant controller and director of revenue accounting, among other positions. Before joining Alaska Airlines, Johnson worked for PricewaterhouseCoopers and served in the United States Air Force. He holds both a bachelor's from Central Washington University and an MBA from City University.

Sunae Park has been named managing director of airport services. A 10-year employee of the airline, Park previously served as the airline's director of inflight resource management where she developed long-term staff planning and reporting and implemented a new crew pairing system for the airline's flight attendants. Previous to that, Park served as the airline's director of accounting operations. Park came to the airline from PricewaterhouseCoopers where she served as manager of assurance and business advisory services. She holds a bachelor's degree from the University of Oregon.

Sandy Stelling has been named managing director of customer research and development in the airline's new Customer Innovation Division. Stelling will manage research and processes and spearhead new innovations to make air travel easier and more user friendly for Alaska Airlines' customers. Stelling previously served as the airline's managing director of customer service airports, where she led cross divisional teams to improve airport processes. Stelling joined Alaska in 1999 as an information technology project manager and held successive positions as director of ground operations, director maintenance and engineering and director of operations. Prior to Alaska Airlines, she served as a systems and project engineer for The Boeing Company. She holds a bachelor's degree from Lehigh University

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Alaska has a long history of customer innovation, including being the first U.S. airline to enable online bookings and the first airline to offer web check-in. Alaska continues to offer customer-friendly technology to make traveling more enjoyable with its industry leading mobile apps and website and its recent rollout of self-bag tagging, among other things.

Alaska Airlines, a subsidiary of Alaska Air Group (NYSE: [ALK](#)), together with its partner regional airlines, serves 95 cities through an expansive network in

Alaska

, the Lower 48,

Hawaii

,

Canada

and

Mexico

. Alaska Airlines has ranked "Highest in Customer Satisfaction Among Traditional Network Carriers" in the J.D. Power and Associates North America Airline Satisfaction Study SM

for six consecutive years from 2008 to 2013. For reservations, visit

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