

Eight Prime Healthcare Hospitals Named Among 100 Top Hospitals in the Nation

Written by Australian Business

ONTARIO, Calif., March 5, 2014 /PRNewswire/ -- Prime Healthcare Services announced today that eight of its hospitals were recognized among the "100 Top Hospitals" in the nation by Truven Health Analytics, based on quality of care and patient satisfaction. Truven Health (formerly Thomson Reuters) is a leading provider of information and solutions to improve the cost and quality of healthcare.

The Truven Health Analytics "100 Top Hospitals" award winners for Prime Healthcare were: Centinela Hospital Medical Center (third time), Chino Valley Medical Center (third time), Garden Grove Hospital Medical Center (third time), La Palma Intercommunity Hospital (first time), Paradise Valley Hospital (first time), San Dimas Community Hospital (second time), Shasta Regional Medical Center (second time) and West Anaheim Medical Center (fifth time). Eight of the ten California community hospitals that earned this distinction were Prime Healthcare hospitals. Prime Healthcare hospitals have earned this recognition 27 times since 2003.

"This unbiased and peer-reviewed study recognizes that Prime Healthcare hospitals are committed to providing top quality healthcare," said Prem Reddy, MD, FACC, FCCP, Chairman, President and CEO of Prime Healthcare Services. "I congratulate the physicians, nurses and staff at these hospitals for their dedication in meeting the highest standards of quality care in the country. Our goal is to have every Prime Healthcare hospital achieve this excellence."

According to Truven Health Analytics, award winners demonstrate that high-quality patient outcomes can be achieved while improving efficiency. If all hospitals across the nation performed at the same level as the "100 Top Hospitals" award winners:

- Nearly 165,000 additional lives could be saved.
- Nearly 90,000 additional patients could be complication-free.
- More than \$5.4 billion could be saved.
- The average patient stay would decrease by half a day.

"This year's 100 Top Hospitals represent the highest national standards in hospital care and management today. They set the benchmarks for peers around the country to follow — consistently delivering outstanding quality of care, satisfaction, and community value at a reasonable cost," said Jean Chenoweth, senior vice president for performance improvement and the 100 Top Hospitals program at Truven Health Analytics. "The majority of the 2014 award winners have produced year-to-year performance improvement, as well. This speaks to the

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consistent focus on excellence by the entire organization and the men and women who serve patients."

The Truven Health 100 Top Hospitals study identifies hospitals and leadership teams that provide the highest level of value to their communities, based on a national balanced scorecard. The study evaluates performance in 10 areas: mortality; inpatient complications; patient safety; average patient stay; expenses; profitability; patient satisfaction; adherence to clinical standards of care; and post-discharge mortality and readmission rates for heart attack, heart failure, and pneumonia. The study has been conducted annually since 1993.

The study evaluated 2,803 short-term, acute-care, non-federal hospitals. The study used public information — Medicare cost reports, Medicare Provider Analysis and Review (MedPAR) data, and core measures and patient satisfaction data from the Centers for Medicare and Medicaid Services (CMS) Hospital Compare website. Hospitals do not apply, and winners do not pay to market this honor.

Prime Healthcare Services

Ontario, CA-based Prime Healthcare Services (www.primehealthcare.com), with a motto of "Saving Hospitals, Saving Jobs and Saving Lives," is one of the largest hospital companies in the nation.

Prime Healthcare was recognized as one of the "Top 15 Health Systems" in the nation in 2013, based on quality of healthcare and patient satisfaction. It is the third time in five years it has been recognized. In 2014, eight Prime Healthcare hospitals were ranked among the "100 Top Hospitals" in the nation by Truven Health Analytics (formerly Thomson Reuters). Prime Healthcare hospitals have earned the award 27 times since 2003. In addition, 11 Prime Healthcare hospitals earned national recognition as "Top Performer on Key Quality Measures" in 2013 from The Joint Commission, the leading Medicare accreditation organization in the country.

Through their subsidiaries, Prime Healthcare Services and the non-profit Prime Healthcare Foundation have more than 30,000 employees and own and operate 25 hospitals: Alvarado Hospital Medical Center, Centinela Hospital Medical Center, Chino Valley Medical Center,

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*Desert Valley Hospital, Encino Hospital Medical Center, Garden Grove Hospital Medical Center, Huntington Beach Hospital, La Palma Intercommunity Hospital, Montclair Hospital Medical Center, Paradise Valley Hospital, San Dimas Community Hospital, Shasta Regional Medical Center, Sherman Oaks Hospital and West Anaheim Medical Center – in California; Providence Medical Center and Saint John Hospital – in Kansas
; Saint Mary's Regional Medical Center – in Nevada
; Lower Bucks Hospital and Roxborough Memorial Hospital – in Pennsylvania
; Landmark Medical Center and Rehabilitation Hospital of Rhode Island
– in Rhode Island
; Dallas Medical Center, Harlingen Medical Center, Knapp Medical Center and Pampa Regional Medical Center – in Texas*

About the Truven Health 100 Top Hospitals® Program

Since 1993, the Truven Health 100 Top Hospitals program has used independent and objective research to guide hospital and health system performance. Organizations do not apply or pay for this honor, or pay to promote their award. Award-winning hospitals and health systems prove that better care is possible and provide an example for other organizations to follow across the industry. The 100 Top Hospitals award winners demonstrate top performance on both how patients are cared for through clinical measures and how the hospital performs as an efficient business. 100 Top Hospitals is a registered trademark of Truven Health Analytics. For more information, please visit 100tophospitals.com

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