

OREM, UT, September 24, 2013 /**24-7PressRelease**/ -- Providers are leaving their vendors at an unprecedented rate as EMR solutions fail to meet rising expectations in small physician practices. This latest finding comes from a newly released KLAS report entitled [**2013 Ambulatory EMR Performance: The Quest for Value amid Rising Expectations \(1-10 Physicians\)**](#).

"These practices are increasingly finding themselves in a quandary," said Erik Bermudez, report author. "They have smaller budgets and smaller support staffs, yet they have the same functionality needs as the large organizations. This report helps providers look through the marketing hype to see what the real differences are between the products in this segment."

The study showcases the performance of each of 27 vendors and finds which ones are meeting providers' rising needs and why. The report examines performance across dozens of metrics to come up with stack performance ratings.

For further details, visit KLAS online at www.KLASresearch.com/reports and view [**2013 Ambulatory EMR Performance: The Quest for Value amid Rising Expectations \(1-10 Physicians\)**](#).

. The report is available to healthcare providers and vendors. Providers receive a significant discount off the standard retail price or can receive a complimentary summary report in exchange for a survey about one of their current vendors.

About KLAS KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and counted. Working with thousands of healthcare professionals and clinicians, KLAS gathers data on software, services, medical equipment and infrastructure systems to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. Follow KLAS on Twitter at [www.twitter.com/KLASresearch](https://twitter.com/KLASresearch).