

Barclays Portugal is #1 Position in Customer Satisfaction

Written by Australian Business

LISBON, PORTUGAL, September 26, 2013 **/24-7PressRelease/** -- In addition to his work toward #1 in Customer Satisfaction, the same bank was voted the #1 Company to Work For in the entirety of Portugal for large size companies in 2011. According to Peter Mottek, "large size" in this case means that there are over 1000 employees. Peter Mottek notes that it is very important to him as a manager that not only are customers well satisfied, but also each and every employee.

Peter Mottek has in fact worked as the Co-CEO and Country Manager of Portugal as well as the manager overall of the Iberian Peninsula branches of this well respected bank. When the bank was named #1 Company to Work For by Best Places to Work Organization, [Peter Mottek](#) was also the CEO and Country Manager for the nation of Portugal. He has worked in the financial realm in Spanish and Portuguese speaking countries for over 15 years now.

With his experience in the financial world spanning across so many nations, Peter Mottek knows how important it is to make sure that both language and cultural context remain a prime focus when working on improving an ongoing relationship between a company and its patrons. That means staying attuned to the goings on in the cities and countries in which one operates, and rather than being reactive, being proactive, says [Peter Mottek](#) . Proactivity is the number one rule in preserving customer relationships, which means, as always, providing helpful reminders for routine transactions, tips for protecting financial security, convenience, and exceptional customer service.

About: [Peter Mottek](#) has been a highly successful banker, CEO and Country Manager in multiple regions of the world, currently the Iberian Peninsula.