

Vision Helpdesk Mobile App for Windows and Android Phone Released

Written by Australian Business

NASHIK, INDIA, September 29, 2013 /**24-7PressRelease**/ -- We are excited to announce that Vision Helpdesk Mobile App for Windows and Android Phone is now available in respective App stores. Along with Vision Helpdesk mobile browser version now we have native apps for Windows and Android OS Phone. The mobile app offers amazing help desk experience on Windows and Android all size phones. The mobile app can run on Windows Phone OS 7 and 8 versions, on Android Phone OS 2.3.3 and higher OS versions are supported.

Available at App StoresWindows phone :

<http://www.windowsphone.com/en-us/store/app/vision-helpdesk/8f0cef5c-cea3-4fee-8b5b-800a-cae3e712>Google play : <https://play.google.com/store/apps/details?id=visionhelpdesk.com>

Features Offered• Quick View of Ticket Folders, Recent Ticket Activity and Ticket Pins• Ticket Queue - Tree View Listing of Companies, Departments and Ticket Status. • Open New Ticket• Ticket Listing• Ticket Search• Edit Ticket Properties• Reply Tickets• Add Ticket and Client Notes• Client Search, Listing and Manage Profile. • Add Client• List Blabs• Post New Blabs• Post Blab Comments• Blab Trends• Push Notifications for New Ticket, Client Reply, New Blab, New Blab Comment and New Client Alerts.

For more details please check <http://www.thevisionworld.com/vision-helpdesk/mobile-apps>

Gestures Supported• On Ticket Listing Swipe Left and Right to move between ticket pages.

Bugs and SupportIf you face any issues with mobile apps please email your issues or questions to support@thevisionworld.com