

Providers Demand More Than Just Regulatory Reporting From Quality Management Systems

Written by Australian Business

OREM, UT, October 02, 2013 **/24-7PressRelease/** -- When it comes to quality management, healthcare providers want much more from their vendors than just regulatory reporting functionality. According to a new KLAS report entitled

[Quality Management 2013: The Ripple Effect](#)

, providers look to quality-management solutions to help them facilitate operational and financial improvements and to help drive better outcomes.

KLAS found that the providers surveyed tended to report different levels of impact in terms of how their vendors helped them focus on quality and improvement, as shown in the accompanying chart.

"Quality management goes well beyond mandatory reporting to CMS and is a key part of the journey toward more accountable and sustainable outcomes," said Joe Van De Graaff, report author and research director at KLAS. "The measurement of quality will continue going forward, and healthcare providers need great vendor partners to help them meet their goals."

KLAS has received such a large response from providers and vendors regarding this report that it will be holding a webinar for providers on October 15 to dive deeper into the findings and provide answers to provider questions. For more information, please contact events@klasresearch.com.

Vendors reviewed in this study include Advisory Board, Cerner, Insight Health Solutions, Medisolv, Nuance (QuadraMed), Premier, Press Ganey, Quantros, Siemens, Truven Health Analytics, UHC and Xerox (Midas+). To learn more about how the vendors perform in this study, check out the full report, **[Quality Management 2013: The Ripple Effect](#)**. This report is available to healthcare providers at a significant discount. To purchase, visit www.KLASresearch.com/KLASreports.

About KLAS KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and to be counted. Working with thousands of healthcare executives and clinicians, KLAS gathers data on software, services, medical equipment and infrastructure systems to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. KLAS was founded in 1996, and KLAS' staff and advisory board members average 25 years of healthcare information technology experience. For more information, go to www.KLASresearch.com, email marketing@KLASresearch.com

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