

Endicott Call Centers Provides Constant Contact for Attorneys, Clients

Written by Australian Business

(PRLEAP.COM) May 14, 2014 - Kendall Park, NJ – Good communication is essential to the legal industry, as cases can often hinge on getting timely information from a client, expert witness, investigator, or laboratory. Endicott Call Centers' legal answering service helps ensure attorneys stay in touch with clients, contacts, and other attorneys, providing professional, reliable answering services.

A common complaint of attorneys' clients is that they can never reach their attorney when they need him or her. Attorneys' offices frequently have only a few secretaries or paralegals, and manning the phones and ensuring that calls and messages are forwarded often fall by the wayside as these professionals have other tasks requiring their attention.

Outsourcing answering services to Endicott ensure important calls are received by attorneys. It also helps free up secretaries' and paralegals' time to focus on their core mission.

With Endicott answering services, companies can:

Create a professional tone for their offices. Handle large call volumes, as well as weekend and after-hours calls. Handle holiday calls. Pre-screen new clients. Prioritize calls based on criteria specific to your company. Provide Spanish and other foreign language support. Handle appointment setting. Create digital records of each call. Endicott is a California-based provider of answering services. The company has years of experience in helping attorneys and clients ensure that all messages and calls are appropriately and efficiently handled. To learn more, visit <http://www.endicottcomm.com/> or call 1-800-947-3227.

About EndicottEndicott provides call answering services to a variety of industries, including attorneys' offices, medical centers, funeral homes, non-profits, and more. Founded in 2007, Endicott uses the latest call center technology to provide the most extensive and customizable answering solutions for clients.