

Credentials Solutions provides world-class customer service to Mississippi College, its students and alumni.

(PRLEAP.COM) May 22, 2014 - NORTHFIELD, IL – Mississippi College is live on TranscriptsPlus®, the fully-automated online transcript ordering service from Credentials Solutions available to students and alumni 24/7. It combines Mississippi College's service options, pricing, school colors and logo into a secure, compliant, and easy to use transcript ordering solution. TranscriptsPlus also collects all fees in a PCI-DSS compliant environment. TranscriptsPlus works in concert with RoboRegistrar®, which automates back-end processing and facilitates both paper and electronic fulfillment options based on the receiving institutions' preferences.

Students and alumni have the option of sending transcripts to their destination electronically as School-to-School and 3rd Party PDFs through Credentials' TranscriptsNetwork™. Mississippi College has also implemented print and mail service eRoboMail®, which fully automates the school's paper transcript fulfillment at Credentials Solutions' facility. eRoboMail even accommodates attachments. Features such as security paper, tamper-proof envelopes, and copy and thermal protections ensure document integrity and security. As a result, paper transcripts are processed more efficiently and with fewer errors.

The Customer Service Team at Credentials Solutions takes care of all of Mississippi College's needs. Client Relationship Managers oversee and complete the implementation, train staff members and remain the "go-to" resource for everything Credentials throughout the relationship. Customer Service Representatives are responsible for assisting students and alumni with questions via phone and email.

"Credentials Solutions has certainly lived up to the name. Implementing RoboRegistrar and utilizing the mail service provided solutions for us during a very critical time in our office," said Dr. Ginger Turner Robbins, Registrar at Mississippi College. "At every level, the people behind Credentials Solutions have been incredibly responsive to our needs, enabling us to launch our expanded services quickly and efficiently."

With the combination of online transcript ordering with TranscriptsPlus, data extraction and rendering with RoboRegistrar, EDI and PDF transcript delivery and paper transcript production with eRoboMail, Mississippi College has saved money by reducing labor, inventory management, and printing costs. Couple those benefits with Credentials' industry-leading customer service that serves both the institution and its students, Mississippi College has managed to cut expenses and not sacrifice the level of service expected by students and

alumni, by freeing up staff and streamlining the entire transcript ordering and fulfillment process.

About Credentials Solutions With flagship product TranscriptsPlus® and integrated automation software RoboRegistrar®, Credentials Solutions supports all major SIS platforms while providing online ordering, automated hold checking and integrated student communications supported by 12½ hour per day toll-free customer service. RoboRegistrar also automates the electronic extraction and delivery of all formats of electronic transcripts, as well as the printing and mailing of paper transcripts with eRoboMail®. The turnkey system sends the transcript in the preferred format of the receiving institution. In addition, Credentials also offers ParkingPlus®, which automates parking permit ordering, payment, and fulfillment.