Online Backup Software for Service Providers RBackup v11.10.4 Released

Written by Australian Business Thursday, 26 June 2014 07:00

(PRLEAP.COM) June 26, 2014 - Remote Backup Systems, developer of brandable, white labeled Online Backup software for self-hosting by MSPs released the latest RBackup, version 11.10.004. This release contains updates to database agents, new features, enhancements to the Full Image Backup agent, a new Portal Connector that can back up RBS Servers to the Partner's Portal, and an enhancement to the RBackup Client software to support Portal's new free Hot Site service.

Partners with active Maintenance Subscriptions can download this update at the Partner's Portal http://portal.remote-backup.com. Portal Connector - This new service automatically backs up RBS Servers' critical files into the RBS Cloud to make restoring RBS Servers quick and easy in case they need to be rebuilt or moved after a disaster. Partners can upgrade to the latest version to install it, and contact RBS by email at sales@remote-backup.com to activate it.

Portal Hot Site - RBS also announced a new high capacity Hot Site available free of charge to anyone with an active Maintenance Subscription and access to the Partner's Portal.

Beginning with this version, RBackup Clients can automatically fail over to the Hot Site if they cannot reach their RBS Servers because of an Internet outage, power problem, or other issue. Partners can turn this feature on in the Partner's Portal.

This feature takes the place of the RBS Emergency Hot Site, which has been serving RBS Partners since hurricane Hugo in 1989. The new Portal Hot Site can run completely automatically, and requires no advance notice. Unlike the older Hot Site, this one is available for non-emergency situations like server maintenance.

Partners are notified by email when their users fail over to the Hot Site. There is no indication on the Client software that a failover to the Hot Site has occurred. Partners can download backup files to their RBS Servers at the Portal's Hot Site menu. Portal Hot Site disk space used is allocated from Portal Quotas. Clients must be running at least version 11.10.004.

Downloads and more information are at the company's website, http://remote-backup.com, by phone at (901) 405-1234, and email at sales@remote-backup.com

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Remote Backup Systems is the founder and global leader of brandable, self-hosted Online Backup software for MSPs, VARs, ISPs and Managed Hosting Providers, providing leading edge functionality, best-in-class customer support, and an unwavering commitment to product quality and customer satisfaction. With a twenty-seven year history in Online Backup software technologies, RBS is headquartered in Memphis, Tennessee, USA. Rob Cosgrove's latest book, The Online Backup Guide for Service Providers is available at Amazon.com and bookstores.